

JASON LAMB

IT Director • Enterprise IT Operations

Greater Cleveland, OH • 216-260-6339 • Jason.Lamb@jasonlamb.me • jasonlamb.me/linkedin

SUMMARY

IT operations leader with 23+ years of experience leading teams and enterprise technology across manufacturing, engineering, healthcare, and managed services environments. Proven in translating business priorities into technology strategy, leading complex infrastructure and service-delivery initiatives, optimizing vendor and licensing spend, strengthening security, and supporting merger and acquisition integration. Known for developing teams, delivering measurable savings, and improving the stability and scalability of IT operations.

PROFESSIONAL EXPERIENCE

Cooper Machinery Services - Cleveland, OH

Regional IT Manager | 2026 - Present

- Lead IT operations and infrastructure support for a manufacturing campus consisting of three operational buildings, supporting local business and production requirements.
- Serve a key role in merger and acquisition integration, coordinating technology transition, infrastructure alignment, operational continuity, and standardization with enterprise IT teams.
- Partner with facility, business, and enterprise IT leadership to assess technology needs, identify operational risks and opportunities, and prioritize post-integration technology improvements aligned with business objectives.
- Drive automation and process improvement through PowerShell, endpoint management, documentation, asset management, and standardized IT operational practices.

Middough Project Solutions, Inc. - Cleveland, OH

IT Manager | Oct 2022 - 2026

- Led enterprise IT operations across 9 offices in 8 states, supporting ~400 users in an engineering consulting environment.
- Managed and mentored a distributed team of four technicians, setting priorities, standards, and escalation paths.
- Delivered \$125K+ in annual savings by eliminating excess Microsoft Dynamics licensing and optimizing vendor agreements.
- Directed Microsoft licensing strategy and vendor transition from EA to CSP, reducing annual spend by ~\$30K while improving flexibility and governance.
- Led migration of 500+ Cisco phones to Microsoft Teams Voice, standardizing communications and reducing infrastructure overhead.
- Led implementation of Freshservice ITSM to centralize service delivery, asset management, and automation.
- Strengthened security posture through expanded Microsoft 365 E3 adoption, MFA enforcement, and improved identity controls.

Digital Integrated Services (DIS Computers) - Richfield, OH

IT Manager | Aug 2021 - Oct 2022

- Led an 8-person technical team spanning helpdesk, engineering, and project delivery.
- Oversaw IT services for 100+ SMB clients, balancing operational support with project execution.
- Owned escalations, cybersecurity tooling, service delivery quality, and client infrastructure planning across a 100+ client managed-services environment.

Blue Technologies - Cleveland, OH

IT Network Engineer II / Team Lead | Jan 2020 - Mar 2021

- Served as the primary escalation point for complex technical issues and led client infrastructure evaluations.
- Managed Microsoft 365 migration initiatives, including a project spanning 20+ clients.

Millennia Housing Management - Cleveland, OH

IT Manager / Network Administrator / Web Admin | Sep 2015 - Jan 2020

- Managed enterprise IT operations and network support for 1,000+ users across 190 corporate and property locations in 26 states.
- Led Microsoft 365 migration, MFA/2FA rollout, network operations, and intranet modernization.

Stein Hospice - Sandusky, OH

Team Lead / Network Administrator | Apr 2012 - Sep 2015

- Led IT support for 350+ users in a 24/7 HIPAA-regulated healthcare environment while managing server infrastructure, backups, and organization-wide MDM initiatives.

Earlier Experience

Prawat Consulting - IT Consultant • Erie Blacktop - Network Administrator • U.S. Army - Network Switching Systems Operator

EDUCATION & CERTIFICATIONS

Associate of Applied Business - IT/Business Solutions (In Progress)

B.B.A. Information Systems - Pending Transfer to CSU

Associate Degree - Computer/Network Support

CompTIA A+ Certified

U.S. Army AIT - Tactical Communications & Networking

VOLUNTEERING

Middle School Youth Leader - Cuyahoga Valley Church • Volleyball Captain - Grace Church